COVID-19 Healthcare Resilience Working Group
Mission-critical resources for healthcare partners

The COVID-19 Healthcare Resilience Working Group developed several technical assistance resources to be used by healthcare decision-makers at the state, tribal, local, and territorial levels to assist communities in preparing for and responding to COVID-19. The technical resources available address multiple healthcare settings including pre-hospital, hospital, and long-term care and topics including patient load balancing, alternate care strategies, and personal protective equipment preservation. Visit go.usa.gov/xwu2d for COVID-19 healthcare resilience resources.

Hospital Resources

Hospital Resource Toolkit

This toolkit provides a broad range of resources for hospital administrators, emergency planners, and infection control practitioners in planning for and responding to a COVID-19 outbreak. It includes guidance in hospital surge, crisis standards of care, staffing surge and resilience, workforce protection, regulatory relief, equipment supply surge, and telemedicine options.

Read more: Visit go.usa.gov/xwu2G to download the Hospital Resource Toolkit.

Medical Operations Coordination Cell (MOCC) Toolkit

This toolkit provides guidance to support patient load-balancing across healthcare facilities and systems so that the most appropriate level of care can be provided to each patient. The toolkit offers flexible and modifiable guidance, developed by the United States government, aimed to assist state, tribal, local, and territorial governments.

Read more: Visit go.usa.gov/xwuTK to download the MOCC Toolkit.

Alternate Care Site (ACS) Toolkit

This toolkit provides guidance to address gaps in healthcare system capacity and capability during the COVID-19 emergency by building Alternate Care Sites (ACS). ACS are buildings or structures converted to provide additional capacity and capability for healthcare delivery outside the walls of traditional, established healthcare institutions. The toolkit includes information on planning resources and federal support for ACS.

Read more: Visit go.usa.gov/xwufy to download the ACS Toolkit.

Healthcare Workforce Resources

Healthcare Workforce Virtual Toolkit

This toolkit provides a comprehensive selection of resources to support state, tribal, local, and territorial decision-makers in managing healthcare workforce challenges during the COVID-19 emergency.

Read more: Visit go.usa.gov/xwuTf to view the Healthcare Workforce Virtual Toolkit.

Behavioral and Mental Health Resources

The following resources include information on strategies and resources for managing behavioral and mental health in the healthcare workforce.

Read more:

- Visit go.usa.gov/xwujf for a compilation of behavioral health resources for children, older adults, educators, healthcare providers, community leaders, and others.
- Visit go.usa.gov/xwuDk for additional mental and behavioral health.

Pre-Hospital Resources

These resources provide Guidance to support state, tribal, local, and territorial EMS and 911 systems in all aspects of the COVID-19 response. Topics include federal guidance and resources in PPE and infection control, patient care, crisis standards of care, and more.

Read more: Visit go.usa.gov/xwuTs for a compilation of relevant COVID-19 resources for EMS, 911 and other public safety professionals.

PPE Preservation Resources

These resources provide guidance to support state, tribal, local, and territorial healthcare systems on how to safely reduce, reuse, and repurpose personal protective equipment (PPE).

Read more:

- Visit go.usa.gov/xwubq for guidance on best practices to sustain PPE while ensuring the protection of workers.
- Visit go.usa.gov/xwubD for information on decontamination and reuse of N95 respirators as needed during times of critical shortage.

Long-Term Care Resources

The following resources provide guidance for nursing homes in preventing new infections, identifying infections early, limiting transmission, and reopening safely.

Read more:

- Visit go.usa.gov/xwubw for information on core IPC practices that should remain in place even as nursing homes resume normal practices, plus additional strategies depending on the stages described in the CMS Reopening Guidance or at the direction of state and local officials.
- Visit go.usa.gov/xwube to download CDC's COVID-19 Infection Control Assessment and Response (ICAR) tool developed to help nursing homes take steps to assess and improve their preparedness for responding to COVID-19.
- Visit go.usa.gov/xwujq for guidance on the appropriate use of testing among nursing home residents and healthcare personnel.
- Visit go.usa.gov/xwujY for guidance to support response efforts and cohorting decisions in nursing homes.
- Visit go.usa.gov/xwujW for recommendations to determine the level of mitigation needed in nursing homes to prevent the transmission of COVID-19.
- Visit go.usa.gov/xwubB for information on PPE shipments to nursing homes.

Project ECHO COVID-19 Clinical Rounds

To listen to past rounds and access more information**:** https://echo.unm.edu/covid-19/sessions/hhs-aspr-clinical-rounds**.** To register for upcoming rounds: http://eepurl.com/gXrm1z.

Read more:

- **Peer to Peer Sharing**: HHS ASPR, Project ECHO, and the National Emerging Special Pathogens Training and Education Centers (NETEC) together support the COVID-19 Clinical Rounds, peer to peer real time knowledge sharing sessions among front line clinicians on challenges and successes encountered treating COVID-19.
- **Audience of Multidisciplinary Clinicians:** Physicians, nurses, and EMS clinicians participate in the Rounds, which continue to focus on critical care, emergency departments, and EMS. Sessions are expanding to include Long Term Care, Ambulatory, and Dental communities.
- **Format of Sessions**: Each Clinical Rounds session includes brief presentations from experienced expert clinicians complemented by discussion among expert panelists in response to Q&A from participants.
- **Sharing of Experience, Not Official Guidance:** Rounds are intended to be the sharing of clinical experience rather than formal recommendations or guidance.
- **Evolving Clinical Round Topics:** Topics of Clinical Rounds evolve to address the dynamic COVID-19 medical response.
- **Continuing Medical Education (CME) Credit:** Participants can fill out a short survey and receive 1 hour of Continuing Medical Education credit instantly for each session.