



State of Maryland

**Maryland  
Institute for  
Emergency Medical  
Services Systems**

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To: Maryland Hospital ED and ICU Leadership  
From: Theodore Delbridge, MD, MPH  
Date: December 1, 2020  
Re: Critical Care Coordination Center

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MIEMSS, in conjunction with Maryland hospitals, has developed a novel critical care coordination center (C4) to assist physicians in identifying available hospital critical care resources when inter-facility patient transfers are necessary. C4, located within the Emergency Medical Resource Center at MIEMSS, functions 24/7 and is staffed with a critical care coordinator and a virtual central intensivist physician (CIP).

Any Maryland hospital seeking to identify critical care resources and arrange a transfer can reach out to C4 at 410-706-7797. C4 coordinators will have a near real time view of statewide hospital critical care bed capacity, and CIPs will work with referring physicians to identify patients' anticipated critical care needs. The coordinator and the CIP will then, jointly with the sending facility, work to match the patients with available critical care resources that can manage the patient's condition. Hospitals within specific networks should consider system policies regarding inter-facility patient flow.

Our hope is that C4 will reduce the effort required for referring and receiving facilities, alike, to identify available resources and appropriately match the needs of patients with the current capacities and capabilities of intensive care units in the state. Further, we aspire to advance the mission of the statewide EMS system, ensuring patients receive the right care, at the right time, and in the right place.

Attachments: C4 Flyer

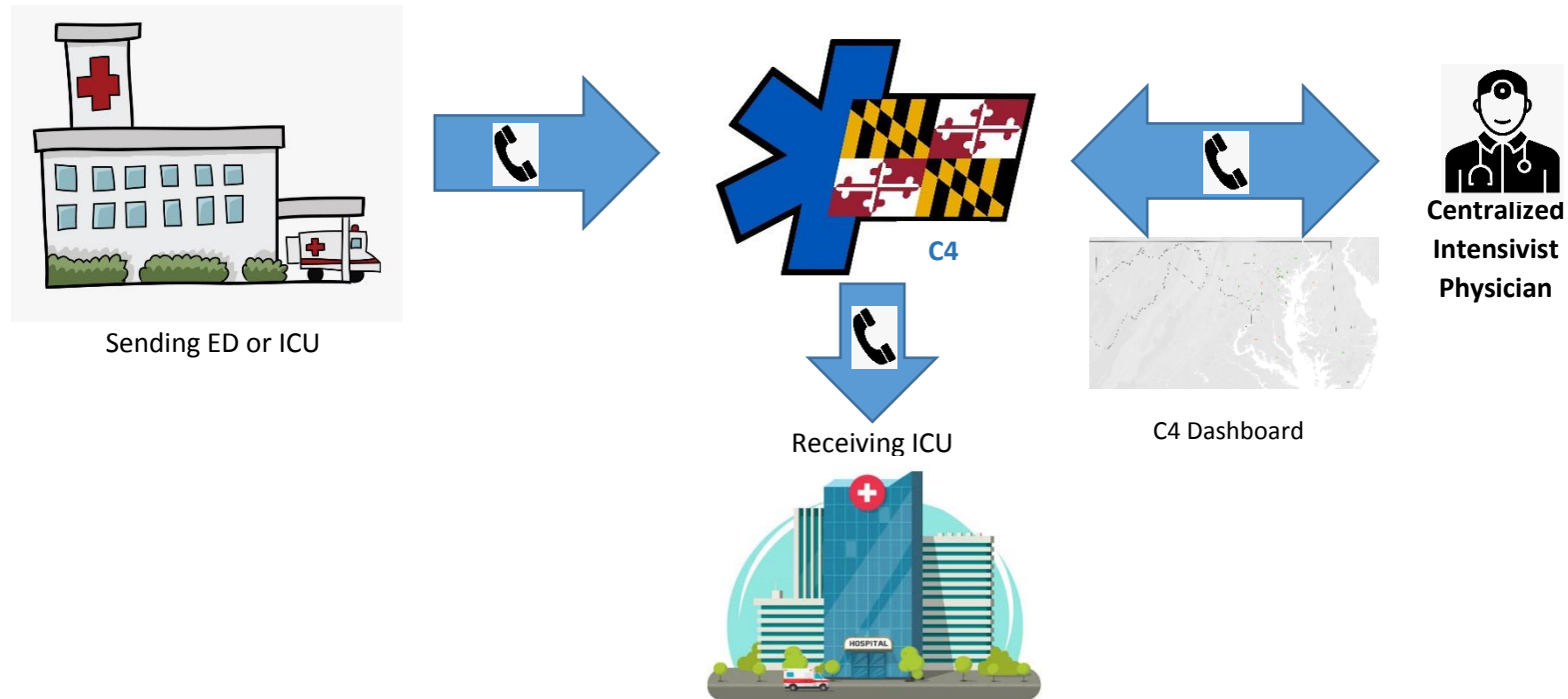
CC: State EMS Medical Director  
Regional Administrators  
Regional Medical Directors



### Overview

MIEMSS, in partnership with Maryland hospitals, hosts the Critical Care Coordination Center (C4) to assist Maryland's hospitals in facilitating the transfer of patients with critical illness and needs for intensive care.

### How it works





**Critical  
Care  
Coordination  
Center**

Maryland hospitals seeking to transfer a critical care patient can call 410-706-7797 for assistance with patient placement