



Navigating the New CMS Hospital Notification Rule with CRISP's ENS Tool

Earlier this year the Centers for Medicare and Medicaid Services (CMS) finalized their Interoperability and Patient Access Final Rule. Starting in May 2021, a new CMS Condition of Participation (CoP) requires Medicare and Medicaid participating hospitals (including psychiatric hospitals and critical access hospitals) to send notifications of hospital admission, discharge, or transfer to the patient's Primary Care Provider (PCP), post-acute facility, and/or any other providers/entities specified by the patient for purposes of treatment, care coordination, or quality improvement.



If you are a hospital actively participating in CRISP's Encounter Notification Service (ENS), you have already fulfilled the vast majority of this requirement.

CRISP has efforts in place to ensure total compliance with these rules through participation in ENS. CRISP is connected to health care organizations across the region, with all acute-care hospitals sending their real-time ADT data feeds for the purposes of notifying other health care entities of their attributed patient encounters.

By using ENS, hospitals and the receiving providers, post-acute organizations, and other entities eliminate the need to create multiple point-to-point connections. Additionally, CRISP can help hospitals ensure that the providers and organizations they want to receive the alerts are subscribed to ENS as well.

CMS CoP Requirement	ENS
Hospitals must send notifications to providers, as applicable, for the purposes of treatment, care coordination, or quality improvement purposes	✓
Provider types must include PCP, post-acute facilities, and any other provider or entity identified by the patient	✓
Notification events must include a patient's inpatient, emergency department or observation admission, discharge or transfer (outpatient to inpatient only)	✓
Notification Settings must include emergency, inpatient, and observation status	✓
Minimum notification content must include patient name, treating provider, and sending institution name	✓
System must be fully operational and compliant with all applicable law and patient's expressed privacy preferences regarding sending notifications	✓
Notifications must be sent in real-time as patient is admitted, discharged and/or transferred	✓
Hospital must demonstrate it has made a reasonable effort to ensure that the system sends the notifications to required providers	✓
Hospitals must set up policies and procedures regarding rule compliance	✓

If your organization is interested in learning more about the final CMS rule and how CRISP has leveraged the Encounter Notification Service platform to ensure your organization is in compliance, use the links below join us for one of our upcoming information sessions:

1. **Session #1:** Tuesday, September 22 at 8:00 a.m.
2. **Session #2:** Thursday, September 24 at 12:00 p.m.

[Session #1 Registration](#)

[Session #2 Registration](#)

About CRISP

CRISP is a regional health information exchange (HIE) serving Maryland and the District of



CRISP

Columbia. We are a non-profit organization advised by a wide range of stakeholders who are responsible for healthcare throughout the region. CRISP has been formally designated as Maryland's statewide health information exchange by the Maryland Health Care Commission.



[Visit our website](#)

Health information exchange allows clinical information to move electronically among disparate health information systems. The goal of the HIE is to deliver the right health information to the right place at the right time - providing safer, timelier, efficient, effective, equitable, patient centered care. In doing so, CRISP offers a suite of tools aimed at improving the facilitation of care for our region's providers.

Chesapeake Regional Information System for Our Patients | 7160 Columbia Gateway Drive, Suite 100, Columbia, MD 21046

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