COVID-19 Alerts in CRISP ENS PROMPT

Through the ENS PROMPT application in ULP, CRISP now displays alerts when a patient tests positive or negative for COVID-19 as well as confirmed cases as reported by the Maryland Department of Health (MDH). These alerts are made available to a patient's care team based upon:

A list of confirmed cases sent to CRISP from the Maryland Department of Health (MDH).

- Positive and negative lab results from LabCorp and Quest lab feeds across the region. These results currently originate from ordering physicians that are CRISP participants with executed lab request forms within our system. We are actively working with LabCorp, Quest and hospital based testing centers to provide more comprehensive results.

As we receive results from lab feeds that are reported to the Maryland Department of Health, there may be instances of duplicate alerts. This occurrence is expected based upon the reporting workflow established by the State.

How to to view COVID-19 alerts within ENS PROMPT:

Navigate to the "Add Filter" drop down at the top of the screen.

1. Select the "Diagnosis Description" category.
2. A list of options will appear to the right of the category, select "contains".
3. Type the term "COVID" into the open field.
4. Return to the "Add Filter" drop down at the top of the screen.
5. Select the "Patient Class" category.
6. A list of options will appear to the right of the category, select "equals".
7. Select "O: Outpatient" from the drop down.
8. Within the "Custom Filter" field, type the desired name of the custom filter then click "Save".
9. Once you've created the filter, alerts for both positive and negative test results as well as confirmed cases will automatically populate.

Steps #1-4 Completed

Steps #5-6 Completed

Additional Information Regarding COVID-19 Alerts in ENS PROMPT:

- Saved custom filters will always be stored for future use within the "Saved Custom Filter" drop down. There is no need to repeat the aforementioned steps.
- Please note, saved filters are not automatically applied the end users notifications. Upon logging in, the user must select and apply the saved custom filters prior to viewing alerts.

Patient Snapshot Update

In the Care Team widget, users will be able to see if a particular patient has been added to the list of confirmed cases sent to CRISP from the MDH. To view, users must navigate to "Care Team" widget and locate the "Organization" column. Within this column, any row that contains the "**MDH COVID-19 Outbreak Response**" label indicates that the patient is a confirmed COVID-19 case.

Health Records Update

If a user is interested in viewing a patient's full lab report, it is available through the "Laboratories" section of the Health Records application. Please keep in mind that the lab reports within Health Records are made available to a patient's care team based upon:

- A list of confirmed cases sent to CRISP from the Maryland Department of Health.
- Positive and negative lab results from LabCorp and Quest lab feeds across the region. These results currently originate from ordering physicians that are CRISP participants with executed lab request forms within our system. CRISP is working with LabCorp, Quest and hospital based testing centers to provide more comprehensive results.